



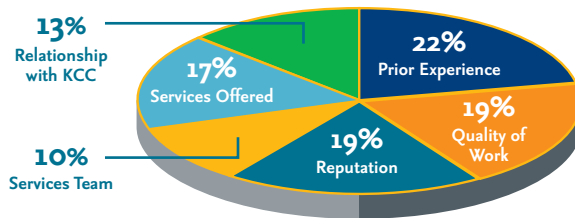
CLIENT SATISFACTION SURVEY

2008 Results

KCC SURVEY METHODOLOGY

Since 2004, KCC has conducted its annual client satisfaction survey to give legal and financial professionals a voice to influence service and technology levels for their clients. Each year, we ask a sample group of current and past clients to offer their insight into considerations for working with a claims and noticing agent during a Chapter 11 reorganization. KCC continually seeks to provide a best-in-class client experience that adds value to the corporate-restructuring process and this year's survey results reflect our efforts to exceed client expectations.

1 Top Reasons for Choosing a Claims Agent



Almost one-fourth of respondents select a Claims Agent based on the services team and relationship with the provider.

“We’ve been working with KCC for five years... always first on my list to call!”

2 Satisfaction Level with KCC’s Corporate Restructuring Services



Generally, clients who utilized select corporate restructuring services, revealed high satisfaction levels with KCC’s offerings.

“KCC’s Consultants have industry knowledge that is extremely valuable during a case!”

3 Satisfaction Level with Features of KCC CaseView



KCC CaseView enables professionals access to real-time case information at any time from any location.

“KCC has a willingness to adapt to our processes!”

4 Satisfaction Level with KCC’s Consulting Team



With backgrounds in law, finance, accounting, process management and technology, the KCC team members are knowledgeable, reliable and accessible partners who have earned a reputation for repeatedly exceeding clients’ expectations.

“KCC has a great team in place!”

5 KCC’s Top 3 Strengths



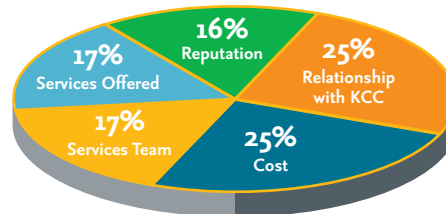
“KCC does a phenomenal job under extreme circumstances!”

KCC has earned the trust and confidence of the industry’s most sophisticated professionals with a proven track record and reputation as a highly responsive partner.

KCC VIRTUAL DATA ROOM (VDR) SERVICES

KCC offers virtual data room services to help administer a 363 asset sale, manage 503(b)(9) reclamation claims or conduct contract review more efficiently during the corporate restructuring process. We asked clients for their input into service and technology levels specifically related to working with the KCC DealView™ virtual data room technology and the VDR services team.

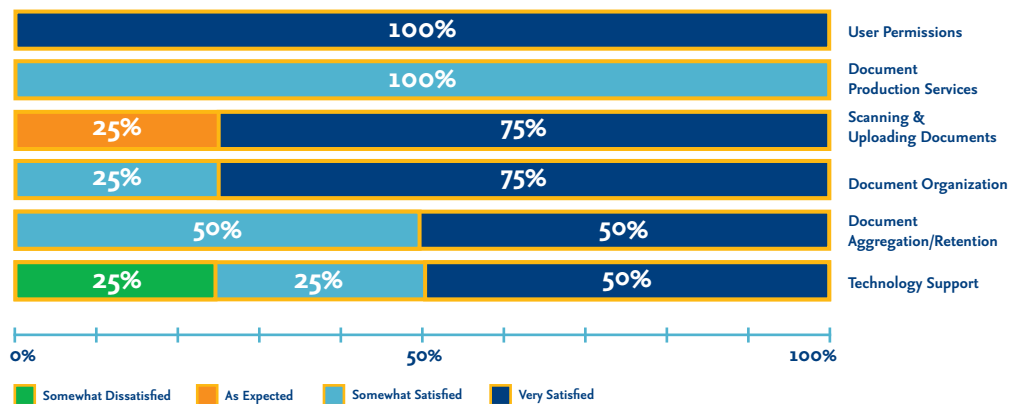
6 Top Reasons for Hiring a VDR Provider



Legal and financial professionals seek a cost-effective VDR solution with a provider they can trust with their transaction management needs.

7 Satisfaction Level with KCC's VDR Services

“The Consultants were always out in front of things.”



8 Satisfaction Level with KCC's VDR Technology Platform



Overall, respondents were satisfied with the administrative aspects of KCC DealView platform.

CONCLUSION

KCC continues to bring higher standards in client service and technology to the claims administration and noticing market. Our clients expect more from a claims agent in today's increasingly demanding times and KCC upholds high client satisfaction levels while expanding its service offerings and technology bandwidth to stay ahead of demand.

We appreciate the insights provided by our clients and we would like to thank those who participated in the 2008 survey. For more information about the survey results, please contact us at 866.381.9100 or info@kccllc.com.

ABOUT KCC

Kurtzman Carson Consultants LLC (KCC) is the premier provider of administrative-support services and solutions that help legal and financial professionals expedite decision-making and maximize efficiencies. Based upon its industry expertise, highly responsive client service and industry-leading technologies, KCC offers a comprehensive suite of corporate restructuring, transaction support, litigation support and class-action solutions. Corporate America's industry leaders have relied on KCC for their business-critical data-management needs. A pioneer of web-based technology for the legal and financial markets, KCC has been recognized as one of the fastest-growing companies in the United States.

For more information about KCC, please contact us at:

KCC Los Angeles
2335 Alaska Avenue
El Segundo, CA 90245
310.823.9000
866.381.9100 toll free

KCC Memphis
5202 E Raines Rd., Suite 7
Memphis, TN 38118
901.546.0673

KCC New York
1230 Avenue of the Americas
7th Floor
New York, NY 10020
866.381.9100

www.kcellc.com

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